



Roanoke
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Lynchburg
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Lynchburg, VA 24501
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Salem
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March 31, 2020

Allergy Injection Policy Update

Due to recent changes in national and state guidelines in response to the Corona Virus Pandemic, we have updated our process for receiving injections. When receiving your injection, please adhere to the following procedures to maintain both your safety and that of our staff.

1. Please ensure you have scheduled a time for an injection. If you need to schedule an injection, please call our office. Please note the adjusted office hours on our website.
(www.AsthmaAndAllergyCenter.net)
 - a. **When coming for an injection, please bring a mask or bandana to cover your mouth and nose during the injection as well as another responsible adult to monitor for any reactions.**
2. Once you have arrived at our office, please call (540) 343-7331 to inform them you are in the parking lot. The door to the office will be locked.
3. The Shot Room Nurse will conduct some basic screening questions, including questions related to the Corona Virus. The nurse will also schedule your next injection appointment.
 - a. All questions that you have should be addressed at this time.
4. The nurse will ask you to come into the office entryway and will perform a temperature screening. The nurse will then administer the injection.
 - a. During this time, please limit conversation and when possible, please face away from the nurse.
5. Once your injections have been administered, please wait in your car in the parking lot for 30 minutes. If you have any issues or suspect a reaction, please call (540) 343-7331.
6. Once your 30 minutes have passed, please email our office at shots@aacva.com.
 - a. Please note: the phone number and email provided are solely for the purposes outlined above.

We appreciate your patience and understanding throughout all of the recent changes. If you have any questions, please feel free to call our main office number to discuss with one of our staff members. Thank you for allowing us to serve you.